

ContractPodAi leveraged the power of certified Azure Expert Managed Services Provider - Henson Group.



Discover how ContractPodAi harnessed the benefits of a secured and cost-effective Cloud services with MSP.

Client's Challenge

ContractPodAi, a pioneer provider of software platforms for in-house legal processes was looking for an extensive IT infrastructure as the range of its services surged. To capitalize upon its growth, the client wanted to shift from Capital expenditure to Operational expenditure.

Thus, the client was looking for an affordable, easy-to-manage, and easy-to-deploy solution that would fit its customers' changing needs while keeping their data secure and available. Besides these needs, the client had some specific requirements as well:

- SOC, MCSS, and GDPR compliant production environment.
- End-to-end Disaster Recovery with Critical Recovery Point to minimize disaster risks.
- Secure mechanism to access production systems for office and remote users.
- ITIL framework based on the complete life cycle of technology.
- Managed cybersecurity workload.

Working with Henson Group:

Henson Group began as a service integrator and 16 years later is an award-winning CSP partner. The group specializes in cloud computing with a major focus on Microsoft Azure. With the group's technology expertise to offload IT workloads and manage client servers, Henson Group resolved ContractPodAi's issues by:

- Managing its infrastructure spanning across multiple regions on Azure comprising 100+ Virtual Machines and 100+ PaaS.
- Managing its security needs like data privacy, confidentiality, Disaster Recovery and regulatory compliance and Business Continuity (DRBC).
- Managing Firewall and Endpoint Protection with a target to reduce false positive alarms by 90% in the first 6 months.
- Establishing SLAs for problem incidents and change management.
- Providing a governance team to drive rigorous processes, offer recommendations, and reporting to achieve the required audit compliances.

Meaningful partnership

Henson Group, a Microsoft Azure Expert MSP Partner, curated a complete MSP offering to ContractPodAi. The Premier Service Option was delivered with a dedicated CSM, functional support specialist, and technical support teams. The client's stability and reliability were enhanced by avoiding downtime and region failure.

Henson Group also implemented a Disaster Recovery site to ensure nearly zero loss of data and delivered a highly available infrastructure with 99.99% uptime for their business application. Henson Group's solution thus helped ContractPodAi to achieve:

Cost Savings: By up to 30%.

Efficiency: Established best practices to ensure tight SLAs, strong communications, and well-developed processes.

Productivity: MSP team structured to operate and support the business 24x7.

Security: Engaged a dedicated security operations team to monitor and manage firewall and endpoint alarms.

Compliance Regulations: Maintained all records pertaining to the IT environment like security, access, incidents, and change to Achieve SOC 2 Type 1 and Type 1 compliances.

Why Henson MSP Services

Using the Henson MSP services platform allows growing businesses like ContractPodAi to reap the benefits of Cloud services like enhanced productivity and cost-efficiency.

If your business's focus is to enhance security, adhere to compliance regulations, and look for Managed services partner, then Henson MSP is all that you need.



"Henson Group regularly monitored our IT environment that not only prevented downtime but also closed all security holes to provide an overall increase in our productivity."

Amulya Dutta, CTO, ContractPodAi

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