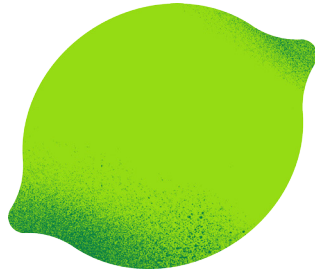


Enterprise Mobility: InTune

hellofresh.com



HELLO FRESH

Business Requirement

Hello Fresh is a global meal kit company providing services in the United States, Germany, Canada and Australia and New Zealand. Hello Fresh wanted to take a step forward in securing their enterprise data across devices while staying in compliance with the mobility trends. The Henson Group (THG) was approached to implement the Microsoft's suite of Enterprise Mobility Solution to facilitate Azure Activity Directory and Microsoft Intune. Post implementation, the business expected to seek the following benefits

Proposed Solution

Given our expertise in implementing fast-track Enterprise Mobility Solutions, we committed to facilitate the following –

- Azure Activity Discovery
 - 1. Secure Single on and self-service identity management
 - 2. Multi-Factor Authentication for user sign-ins and transactions
 - 3. Secure remote access for on-premise apps without VPNs
 - 4. Identity protection with Machine Learning based threat detection
- Microsoft Intune
- 1. Unparalleled management of office apps without device enrollment into MDM
 - 2. Selective wipe of corporate data (apps, emails, management policies, networking profiles)
 - 3. Security policy enforcement for mobile devices, apps and PCs

Roadmap

After detailed analysis of the customer's existing solution, we proposed a 4 phase solution to safely deploy the new system. Starting with the comprehensive design documentation, knowledge transfer sessions and post deployment support were also committed.





Accelerated Design

A series of documenting system understanding and requirement gathering to scope out the best possible solution architecture. Ultimately, the best possible solution was comprehensively documented as per the business expectations in the assigned budget. The following task particulars were performed within this phase –

1. Architectural Design Workshop
 2. Write High Level Design Document
 3. Write Low Level Design Document
 4. Write Test Plan Document
 5. Review & Validate the Documentation
- They also configured additional backup and disaster recovery to onboard Azure environment, as well as clean up irrelevant resources. THG also provided a post migration support to the client as well.

Accelerated Systems Integration

As per the scoping outlined in the design phase, we put forward the list of ‘request for change’ and other essential prerequisites to get the integration done faultlessly. Once approved, the integration was performed with minimum disruption.

The following activities were performed within this phase –

1. Configure collections and membership criteria rules
2. Configure Intune Mobile Device development
3. Configure Intune Mobile Application Development
4. Configure Intune Mobile PC Development

Accelerated Knowledge Transfer & Pilot

Within this phase, a comprehensive training program was provided to the train the engineers at Hello Fresh so that the new system impact could be absorbed.

The following activities were performed within the phase –

1. Educating about every component in the solution
2. Identifying key solutions to resolve critical defects
3. Provide system administration knowledge transfer
4. User briefing training material
5. Providing support for the first 5 users

User Onboarding Sprint

THG team provided a service desk and operations bridge support for a period of 30 days so that seamless user onboarding could be achieved.

The following tasks were performed within this phase –

1. Acknowledgement emails to all targeted end users
2. Distributed quick start guides and training material
3. Provided reassurance over concerns and answers questions
4. Enabled EMS support for the targeted end users
5. Provided onsite & remote assistance to the Service Desk

Post Implementation Impact

After successful configuration of the Intune component in Azure and enrolled all the devices. This enabled the customer to improvise their device identity management superlatively.

1 World Trade Center, 85th Floor, New York, NY
10007

www.HensonGroup.com
(800) 980-1130

Info@HensonGroup.com

© 2021 Henson Group, Inc.

All rights reserved