HensonGroup
Azure Expert MSP Gold Partner

O365 Migration: Merchant Taylors' Company merchantaylors.co.uk

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Solution

Licensing & Permission
1. Purchase MS Licenses as per the number of users
2. Obtain admin rights to perfrom migration from the On-Premise server
Pre-staging for migration
1. Enabling the Outlook on the On premise server and otreparing it for migration
2. Validating O 365 and perform domian verfication
3. Verify the connection between the on-premise server and the O 365 tenant
Email Migration
1. Creating the migration batch sync for all the mailboxes
2. Perform the migration and validate it
Cutover
1. Ask the customer to delete all MX records and point to O 365
2. Complete the domain verification and validate the email flow
Ultimately, the post migration validation and cleanup tasks are performed.

Business Requirement

Henson Group (HG) had previously performed complete migration of the customer's system from on-premise to Microsoft Azure Cloud. An extended service rendered to the customer includes migrating the current email system to the O365 suite so that better compliance within the Microsoft ecosystem can be achieved. HG, using its vast experience in performing bulk email migration, prepared an overarching plan to carry out the migration securely.

Approach

For migration to Office 365, we suggested cutover migration - the process of migrating email contents of bulk accounts to O365 at once. This process works perfectly well if the number of email users / mailboxes are less than 2000. Post migration, all the users had access to their new O365 accounts as well as the on-premise exchange mailboxes. The HG team requested for the following prerequisites: subscription licensing and LOA and port order.

Post-Implenentation Impact

Post succesful on premise migration to O 365, the customer sought access to all user email boxes and the contents succesfully migrated to Office 365 with no fail.

Prerequisites → **Pre-Staging** → **Migration** → **Cutover** → **Validation**