

## Pleasant Travels takes advantage of Microsoft's integrated platforms with Henson Group.



Discover how Pleasant Travels harnessed a culture of collaboration, innovation, and cocreation with Microsoft 365.

### Pleasant Travels' Challenge

Pleasant Travels was struggling with the issues like poor patching and Windows updates, high hardware maintenance, and increasing upfront costs. PT was maintaining an on-premises exchange server on their own. With over 250 of their staff members emailing on a regular basis, they were running out of space on their existing exchange server. They were also struggling to manage the server, storage, backups, and spam filtering. Hence, PT was looking for a cloud solution to not only resolve these issues but to enhance accessibility to their mobile users as well.

### Working with Henson Group

Henson Group (HG) began as a service integrator and 16 years later is an award-winning CSP partner. The Group specializes in cloud computing with a major focus on Microsoft M365. With the Group's technological expertise, they offload IT workloads, manage client servers, and upgrade existing packages. As a premier provider of Microsoft licensing and managed services, HG was able to solve Pleasant Travels' issues by helping them migrate to Office 365. HG collaborated with the Pleasant Travels' IT team to roll out this migration. Throughout the process, PT was able to update and standardize their employees' Microsoft Office software across the board. To add, their IT team was also empowered to assist employees with an easy-to-use web portal that identifies potential technology issues by accessing a user-friendly dashboard.

### Meaningful Partnership

Henson Group, a Microsoft Gold Partner, worked relentlessly to offer their full support to Pleasant Travels. Being a global provider in the hospitality industry, the Pleasant Travels has empowered their workforce with a unified communication, secure collaboration, and seamless access to integrated business applications with Microsoft 365. Since migrating to Office 365, their IT team has found the system to be extremely reliable and haven't faced downtime since. They've been able to cut costs significantly, which otherwise would've been spent on additional hardware and equipment.

### Why Microsoft M365?

Using Microsoft M365 platform allows growing businesses like Pleasant Travels integrate all cloud-powered applications like Microsoft Teams, Word, Excel, and PowerPoint. If the focus of your business is to seamlessly collaborate with coworkers and clients across the globe, then Microsoft M365 is all you need.

*"Working with Henson Group's competent team for the last three projects, I must say it's been a seamless experience. By migrating to the Azure cloud, not only have our operations enhanced, but our TAT has also decreased. Having a dedicated resource person from HG group, the benefits just keep accelerating. Looking forward to working with HG on many future projects."*

**- Jimmy Banh, Director of Information Technology, Pleasant Travels**